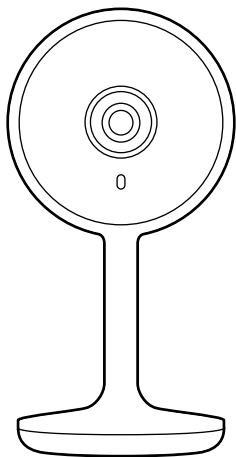


**MERKURY**  
I N N O V A T I O N S

•  
**S T A R T**  
**G U I D E**



**SMART WI-FI**  
**CAMERA**

**Thank you for purchasing your MERKURY smart home product.**

---

Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, and control multiple devices from the touch of your fingertips.

## Contents

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### ■ Start Guide

Download & Register .....	01
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Connect (QR Mode) .....	03
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Questions, Troubleshooting, Notices .....	07

### ■ Voice Control Guide

Google Assistant .....	08
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**FCC Notice:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

**Support:**

If you encounter any issues, please contact us at [support.mygeeni.com](mailto:support.mygeeni.com) for help.

**(888) 232-3143 Toll-free**

To explore our full selection of products, visit us at: [www.mygeeni.com](http://www.mygeeni.com)

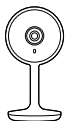
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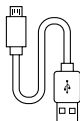
**Made in China**

# START GUIDE

## What's in the Box



- Smart Wi-Fi Camera



- USB Cable



- Mounting Adhesive



- Power Adapter



- User Manual

## Get Ready



- Know your Wi-Fi network and password



**iOS 9**



**Android 5.0**

- Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher



**2.4GHz**

- Make sure you're connecting to a 2.4GHz Wi-Fi network. **(Geeni can't connect to 5GHz networks)**
- a microSD card can be used to save recorded footage but is not required



## STEP 1

- Download the Geeni App from App Store or Google Play.



- Register an account on your Geeni App.

01.

Enter your mobile phone number or email address

Register

USA +1

Mobile number/E-mail

Continue

02.

Enter the verification code and create a password.

Input Verification code

9

Verification code is sent to your phone: 19906728803.  
Resend (60s)

03.

Log in to the App.

Login

USA +1

Mobile Number / E-mail

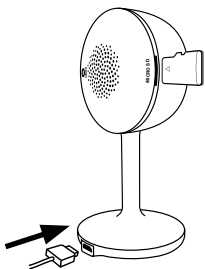
Password

Login

## STEP 2

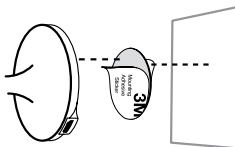
### ■ Plug In

Plug camera into power source using the included USB cable. The indicator will remain solid red when starting up, but will begin to blink red when connected. If it does not blink, please reset. \*see reset instructions on p. 4



\*Optional:  
Insert  
Micro SD  
card as  
shown

Easy Mounting

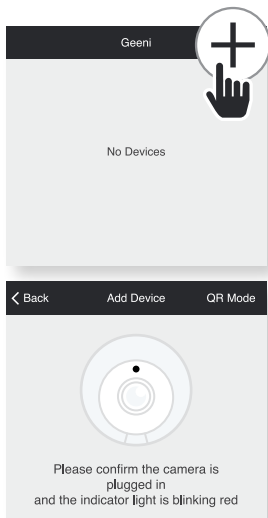


## STEP 3

### ■ Add device: Easy Mode

01.  
In the Geeni app, on the top corner of the Devices screen, click **+**.  
Choose "Wi-Fi Camera".

02.  
Make sure the light on the camera is blinking red, indicating the device is ready to connect, then press Next Step.





03.  
Enter your Wi-Fi  
network and password.

04.  
The Geeni app will  
attempt to connect.  
This may take a few  
moments. When the  
blinking light turns solid  
blue, connection was  
successful!

**NOTE: Geeni can't connect to 5GHz networks.**

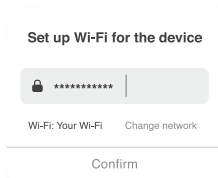
\*If the connection fails, try to  
connect using QR Mode.

■ Add device:  
QR Code Mode

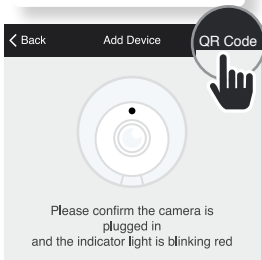
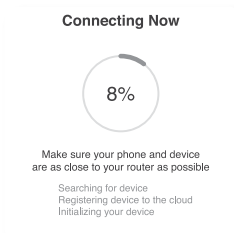
01.  
Be sure to reset camera  
by pressing the reset  
button for 3-4 seconds.

02.  
In the Geeni app, on the  
top corner of the Devices  
screen, click **+**  
Choose "Wi-Fi Camera"  
Choose "QR Code" in the  
top corner.

03.  
Click Next and enter your  
Wi-Fi details.

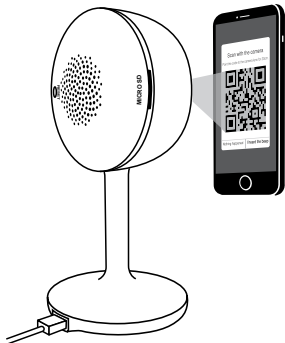


This app is supported only on 2.4GHz Wi-Fi channels



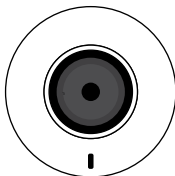
This app is supported only on 2.4GHz Wi-Fi channels

04.  
Scan the QR code with the camera. When you hear the camera beep, select 'I heard the beep' and it will add your camera.



05.  
The indicator light will turn solid blue when device was connected successfully!

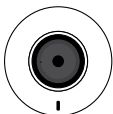
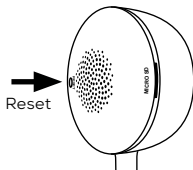
**NOTE:** Geeni can't connect to 5GHz networks.



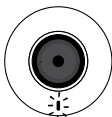
Blue light

**\*How do I reset the device and what does the blinking light mean?**

Reset the Camera by pressing the reset button for 3-4 seconds.



**Solid Red**  
Starting Up



**Blinking Red**  
Ready to connect



**Solid Blue**  
Connected

## SETTINGS

- Access Camera Settings:

From your main device list, click on the camera you want to edit, then press “⋮” button on the top right for advanced settings.

- Device Name:

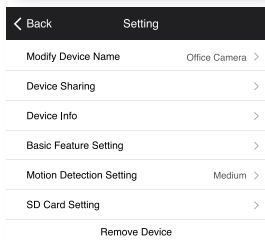
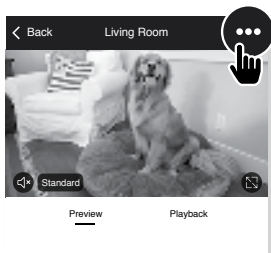
Press to rename your device to something like “Bedroom” or “Kids’ Room”.

- Device Sharing:

let friends, spouse, roommates, or family keep an eye on what your cameras see. Whether it’s a baby’s crib or the family dog, you can decide who gets to check in, access the camera, and set notifications.

- Remove Device:

Delete the camera from your account. Until it’s deleted, it will always be linked to your account.



- **Indicator Light:**

By default, the camera lights up to show it's on. Switch "Indicator Light" off to hide the light.

- **Flip:**

If you mount your camera upside down, toggling the "Flip" function will rotate the image so that it's right side up.

- **Time Watermark:**

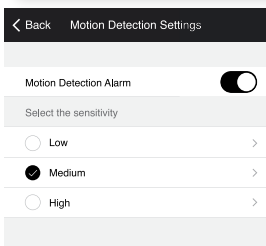
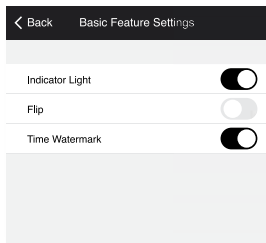
Turn the time watermark on to always see a time stamp of when video is taking place.

- **Motion Detection:**

When turned on, you'll receive notifications to your phone whenever the camera senses motion. Press to turn Motion Detection off or set how sensitive you want it to be.

- **Format SD Card:**

Press to erase your Micro SD Card.



## Frequently Asked Questions

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### ■ **Can I share with family and friends?**

Yes! You can share access to all Merkury devices— cameras, plugs, bulbs, doorbells, etc.— with family & friends. In the Geeni app, press the “Profile” button and click on “Device Sharing” to give or revoke sharing permissions. In order to share, the other user should have already downloaded the Geeni app and registered an account.

### ■ **Recording and Micro SD Card Usage:**

Without a Micro SD card (optional, sold separately), the smart Wi-Fi camera can show live camera video, save screenshots or videos of the camera stream to your phone for later, and record still snapshots of motion alerts when notifications are turned on. Installing a Micro SD card will further enable video recording and playback from your phone. When the card is installed, the camera will continuously record and play back video to your phone until the card is full (up to 128GB supported). Video is encrypted and only viewable through the Geeni app on your phone, so do not try removing the MicroSD card to view video.

### ■ **How Much Video Can the Camera Record?**

Depending on video quality, the camera will use around 1GB of storage per day, so a 32GB card can provide weeks of continuous video. As the card fills up, the oldest footage will automatically be replaced by new video, so you don't have to ever worry about running out of storage space.

### ■ **How Many Devices Can I Control?**

Geeni app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

### ■ **My Merkury device has a funny name. How do I rename it?**

From your main device list, click on one of the devices you want to rename, press the “...” button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You'll then be able to choose a more familiar name.

### ■ **What's the Wireless Range?**

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

### ■ **If my Wi-Fi/Internet goes down, will Geeni still work?**

Merkury products need to be connected to Wi-Fi in order to use them remotely.

## Troubleshooting

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- **Cannot connect to your Wi-Fi network.**

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

## Reset the device

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- Camera can be reset by holding down the reset button for 3-4 seconds.

## System Requirements

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- Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
- Existing Wi-Fi Network

## Technical Specifications

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- Camera: up to 1080p (1920 x 1080) at 25 frames/sec.  
H.264 encoding
- Field of View: 115° diagonal
- Audio: Internal Speaker and Microphone
- Storage: supports up to 128gb MicroSD card (not included)
- Wi-Fi not compatible with 5GHz Wi-Fi networks.

# VOICE CONTROL GUIDE

Thank you for purchasing your MERKURY smart home product. Make sure your devices are already set up using the Geeni app, then follow these steps.

Your video device is able to stream video to these leading smart assistants.

## Name and Control Each Device by Voice



## Contents

■ Voice Control Guide	
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works with the  
Google Assistant

To control your MERKURY smart home products, just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the Geeni app.

## Things you can say\*:

"Hey Google, show me the Living Room Camera."  
"Hey Google, what's on Kid's Room Camera?"



## Stream to:

Google Home Hub, Google Assistant Smart Displays, Google Nest Hub, and any Google Chromecast-enabled TV, screen, or PC

\*Some commands require compatible devices.

## 01

- Open the Google Home app and go to Home Control in the menu.



### Face Match

Teach your Assistant to recognise your face



### Home Control

Manage the devices in your home



### My Day

Customise your summary



### Email updates

Latest news & features

## 02

- Tap the "+" button.

Add your smart devices

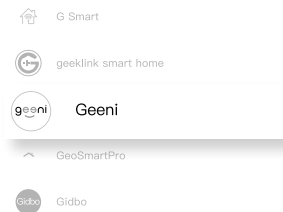
Control them by voice  
with your Assistant





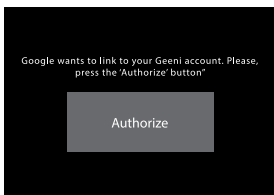
### 03

- Choose “Geeni” from the list of Home Control partners.



### 04

- Authorize your account with Google Assistant using the username and password from your Geeni app.



Now your Google Home app and  
MERKURY devices are linked!

You're now able to say “Hey Google”  
and control your MERKURY devices.

- At any time, go into the “Home Control” section of the Google Home app to set nicknames and rooms for your devices. **You can rename your devices in the Geeni app, and Google Assistant will refer to them by the same name.**

So if you rename a camera to ‘Living Room Camera’ or ‘Baby’s Room,’ then Google Assistant will use that same name later on. You can always give it a nickname using the Google Home app as well.

Google Assistant will be able to control devices by room.



To control your MERKURY smart home products, just ask Alexa. Make sure your devices are already set up using the Geeni app.

## Things you can say\*:

"Alexa, show Living Room Camera."  
"Alexa, show me the kids room Camera."



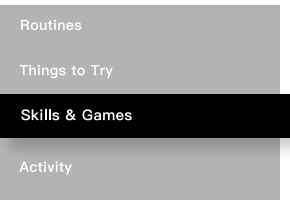
## Stream to:

Amazon Echo Show, Amazon Fire TV, and any Alexa-enabled TV or screen.

\*Some commands require compatible devices.

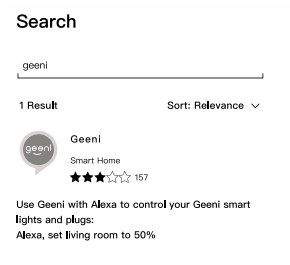
## 01

- Open the Alexa app and go to Skills in the menu.



## 02

- Search for Geeni then tap Enable.



## 03

- Authorize your account with Smart Home Skills using the username and password from your Geeni app.

## 04

- Choose “Discover Devices.” After a few seconds your MERKURY devices will be displayed under Smart Home in the Alexa app.

### Discover Devices

Smart Home devices must be discovered before they can be used with Alexa.

- **You can rename your devices in the Geeni app, and Alexa will refer to them by the same name.**

So if you rename a smart bulb to “Living Room” or a nickname like a smart camera to “Living Room Camera” or “Baby’s Room,”

**Alternatively, you can create an Alexa group, like “Bedroom” or “Downstairs,” and add the device to the group.**

Alexa will recognize the group name in the Alexa app, or the device name in the Geeni app.

More information is available at:

<http://tinyurl.com/alexa-smart-home-groups>

Can't connect?  
Need help?

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**WE  
CAN  
HELP**

**DO NOT  
RETURN THIS  
PRODUCT TO  
THE STORE**



support.mygeeni.com  
(888)232-3143 Toll-free  
or tap 'support' for help in the Geeni app.